



Strategic Plan 2020 to 2023

For over 30 years Patricia Giles Centre has been providing an expert range of services for women and children in Western Australia affected by family violence and abuse. This strategic plan builds on our experience of the past, harnesses our commitment to the present and embraces our hope for the future. It is a bold roadmap which leads towards our vision for our community.

Our Vision

Empowerment for women and equal worth for all persons.

Our Mission

Build and empower families and communities to live free from gender-based violence with a focus on early intervention and prevention.

Our Values

Equality • Ethical • Empowered

This means, together we work on the premise that everyone connected to our agency is of equal value and has an equal voice. Our vision is at the forefront of every decision we make and will guide our legacy into the future. We are empowered, accountable and strong and have empathy without judgement.

Our Strategic Intent

Our first horizon is 2020 to 2023

We will invest in best practice client services and strengthen our organisation at every level to ensure the continuum of quality family and domestic violence supports.

Our second horizon is 2024 to 2027

We will broaden our advocacy, capacity building and service reach in our quest for a society free from gender-based violence.

Our key outcomes

- Establish Patricia Giles as a centre of excellence for Gender-based Violence.
- Embed processes to ensure quality and sustainability for our services.
- Develop an international Leadership Academy for Gender-based Violence.
- Develop pathways to share our knowledge globally.
- Establish models to increase and measure our social impact.

Our Strategic Pillars

<p>Best Practice Client Services</p> <p>We work across the continuum of Family and Domestic Violence, and this will inform our service delivery and our ways of working.</p>	<p>Best Practice Corporate Performance</p> <p>Our decisions will be led by the clients we serve and will focus on effectiveness, efficiency and accountability.</p>	<p>Empowered People & Culture</p> <p>We will continually strive to be employers of choice and ensure our culture is one of empowerment and innovation.</p>	<p>Social Impact</p> <p>We will partner with others locally, nationally and globally to share knowledge, build community strength and increase social impact.</p>	<p>Future Proofing</p> <p>We are a profit for purpose agency and will influence change for good through industry innovation.</p>
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