

Coordinated response service (CRS)

Our CRS teams are co-located with Police and Child Protection at Mirrabooka and Joondalup Police stations to support victims of family and domestic violence, as part of the Family and Domestic Violence Response Team (FDVRT) model.

Referral is only via Mirrabooka and Joondalup Police.

What is family and domestic violence?

Family and domestic violence is when one person wants to control and have power over another. The perpetrator can be an intimate partner, parent, child, sibling, carer or anyone sharing your household.

The most common forms of family and domestic violence are emotional, physical and social violence, but can also include verbal, psychological, sexual, financial and spiritual violence. Violence is defined as any act which makes another person feel fearful, unsafe and not in control of their own destiny.

Warning signs

Do you have someone in your life who:

- Makes it hard to leave the house?
- Doesn't let you have your own friends?
- Keeps you short of money?
- Makes you feel stupid, crazy or worthless?
- Threatens you if you leave or talk to authorities?
- Hurts you physically?
- Makes you have sex when you don't want to?
- Keeps putting you down?
- Intentionally hurts pets or other animals?

If you are experiencing family and domestic violence:

Important numbers

Police – emergency	000
Police – to report an incident	131 444
Crisis Care	1800 199 008
Women's Domestic Violence Helpline	1800 007 339
Sexual Assault Resource Centre	(08) 6458 1828
Domestic Violence Legal Aid Unit	(08) 9261 6804
Lifeline	131 114

Need support?

If you are a victim of family and domestic violence, our programs and services can help you find safety, security and stability on your journey living free from family and domestic violence.

Opening hours

Our head office and most services and programs operate between 8.30am and 4.30pm Monday to Friday. Our refuge sites are available 24/7.

To self-refer to any of our programs and services, please contact the relevant support team via the email address provided in this brochure.

For more information about us or how we can support you, please visit our website or phone our admin team.

We are here to support you on your journey living free from family and domestic violence.

(08) 9300 0340
patgilescentre.org.au



PATRICIA GILES

Centre for
Non-Violence

Our services

Our programs and services are designed to build and empower women and children to live free from family and domestic violence.



(08) 9300 0340
patgilescentre.org.au

We strive to offer accessible and inclusive services for women and children impacted by family and domestic violence.

Our vision is to see our communities free from family and domestic violence.

Our programs & services include:



Community outreach

We can provide support in the community to women and children experiencing family and domestic violence, including those living with the perpetrator, to increase their safety.

Our Community Outreach program (or Mobile Outreach) also supports women and children before or after refuge accommodation to provide support and case management to improve safety and wellbeing.

You can self-refer. Email us at outreachduty@pgcnv.org.au

Safe accommodation

We provide safe accommodation for women and their children escaping family and domestic violence. We welcome women on their own or with children from 0-17 years of age for crisis and short-term accommodation from 48 hours to 12 weeks, but our team will continue to provide support and assistance as needed.

Our refuge team can provide emotional and practical support, and assist with access to our services and programs or services available from other agencies that can help you to live free from family and domestic violence, including information around your legal, housing and financial support options.

Referrals are via Crisis Care, Police or the Women's Domestic Violence Helpline.

Phone **Crisis Care** on **1800 199 008**

Women's Domestic Violence Helpline on **1800 007 339**

Police on **000** in an emergency or **131 444** to report an incident.

Housing support

We can support you to find and maintain suitable long-term accommodation through public housing.

Our Housing Support team can assist with referrals for external housing services and help you to navigate housing application processes. After long-term accommodation is secured, we can provide support and advice on safety strategies for you and your new home for up to 12 months after you leave one of our refuges.

The Housing Support program can only support women accommodated through National Housing and Homeless Agreement services. Referrals for Housing Support are via agencies only.

To find out more email housing@pgcnv.org.au

Safe at home

We can provide a range of support to keep you and your children safe in your own home, if the violent perpetrator no longer lives with you and it is safe for you to remain at home.

Our specialist case workers can provide a comprehensive family violence risk assessment and safety planning, including property inspections and upgrades.

To be eligible, you must be low-medium risk and located within the City of Joondalup, City of Wanneroo and Ellenbrook catchment areas.

You can self-refer. Email us at safeathome@patgilescentre.org.au

Counselling

Our Women's Counselling Service and Children's Counselling Service are free for women (18+), children and young people (5-17) living in the Northern Corridor of the Perth Metro area.

Women and children impacted by family and domestic violence (currently or previously) are eligible for 8 counselling sessions, either in-person or via telehealth.

Both our women's and children's counselling services offer group programs that provide support and information that help to build confidence, resilience and emotional regulation, in a safe and therapeutic environment.

Our group programs can help to reduce social isolation, build connections and provide an opportunity to meet others in similar situations.

You can self-refer, or referrals can also be received internally via our team, from schools, agencies and other service providers.

Email us at counselling@pgcnv.org.au.

